



2024 ANNUAL REPORT TO THE COMMUNITY

A LETTER FROM THE PRESIDENT AND BOARD CHAIR

Dear Friends,

At Pathways, we believe that every moment of life is meaningful, and in 2024, we were privileged to walk alongside more individuals and families than ever before, offering care, comfort, and compassion when it was needed most.

Over the past year, our dedicated Inpatient Care Center served as a true sanctuary of support. For the first time, all twelve of our private suites were open and available year-round, allowing us to care for patients transitioning from local hospitals and those needing more intensive support beyond their home setting. This center, envisioned in 2021 and opened in 2022, has become an essential resource for our community, and we look forward to celebrating its third anniversary in 2025.

Beyond the walls of our care center, our community-based hospice, palliative, and bereavement programs continued to grow, helping us meet people where they are—at home, in assisted living facilities, or through our counseling and grief support services. Every touchpoint is a reflection of our mission: to honor each life with compassionate, expert care.

As we expand to meet the growing needs of our community, we remain steadfast in our commitment to excellence. In early 2025, Pathways was recognized as a 4-Star Medicare-rated hospice, an achievement we are deeply proud of even as we continue working toward a 5-Star distinction.

We are also excited to share that construction is underway on our new Pathways PACE (Program of All-Inclusive Care for the Elderly) Center in Greeley. Opening in early 2026, this program will support individuals who need nursing home-level care but wish to continue living in their own homes, a testament to our belief in dignity, choice, and personalized care.

Finally, at the end of 2024 we celebrated Karen Dawson, who stepped down from her role as Chair of the Pathways Board of Directors after six years of service. Her intelligence, grace, and passion for our mission proved invaluable in a time of significant growth and unprecedented challenges. She is passing the gavel over to the very capable hands of Gary Premer, but she leaves a legacy that will have a positive impact on our community for years to come. Thankfully, she remains on the board to continue to grow that legacy of strength and compassion.

As you read through this report, we hope you see the heart of our work reflected in the stories and milestones we've shared. We are deeply grateful for your ongoing trust, partnership, and support. Together, we are building a future where every life is honored and no one walks alone.

With gratitude,



Evan Hyatt

President



Karen R. Dawson

Karen Dawson

Chair, Board of

Directors



2024 CARE STATISTICS

Total Patients

Hospice Care

Volunteer Hours

Palliative Care

11,975

Volunteers

Pathways provides high-quality, life-enhancing hospice and palliative care services for patients with a life-limiting illness or terminal diagnosis. We offer patients and families more options and more control about how they want to manage their illness and their day-to-day lives, allowing them to enjoy more from life.

Our grief counselors have supported a total of 1,682 patients/families/general public/community. These grief sessions were tailored to newly bereaved individuals; bereaved parents; kids, teens, and adults; families; and widowed persons. Sessions took place at our Pathways for Grief & Loss counseling center, which has rooms that are designed and furnished for specific classes, age groups, and therapies.

In 2024, Pathways provided care to over 2,300 people in our community.

PEOPLE SERVED:

Pathways for 6 Grief & Loss

TOTAL NUMBER OF SERVICES PROVIDED:

1,682

Patients/Families/General Public/Community

Hospice

Community



PATHWAYS 2024 HIGHLIGHTS

One Last Sunset

In her final days, Bonnie was given a beautiful gift—a chance to watch one last sunset with her husband, Steven. Knowing how much she loved sunsets from their favorite bluff in Loveland, the Pathways team gently wheeled her bed outside, creating a peaceful moment the couple would never forget.

Bonnie's vibrant spirit left a lasting mark at Pathways. She brought energy and laughter to the courtyard, raced her daughter in a wheelchair, and filled the staff break room with whimsical art. Her sense of joy was the culmination of a love story with Steven that began in a hardware store and was filled with shared adventures, drag racing memories, and countless sunsets.

That final sunset was more than a farewell—it was a celebration of love, life, and the compassion that defines care at Pathways.



Welcoming Our New Medical Director

In 2024, Pathways Hospice welcomed Dr. Nathaniel Chappelle as our new Medical Director. Dr. Chappelle brings deep experience in family medicine and end-of-life care, having served patients in rural and underserved communities across Colorado. Known for his compassionate approach, he joins Pathways with a strong commitment to helping patients live fully through every stage of care. We're honored to have him lead our medical team.

Pathways Voted Best Hospice in Northern Colorado

We're honored to share that Pathways was named Best Hospice in Northern Colorado in NOCO Style magazine's 2024 Readers' Choice Best of NOCO contest! This recognition means the world to us. Thank you to everyone who voted and continues to support our mission. We're proud to serve this incredible community and remain committed to providing compassionate, expert care—every step of the way.



PATHWAYS 2024 HIGHLIGHTS

Pathways Opens New Palliative Care Clinic

In January 2024, Pathways Hospice opened a new on-site palliative care clinic at 305 Carpenter Road in Fort Collins, adjacent to our Inpatient Care Center. The clinic now welcomes patients for approximately 12 hours each week, offering convenient, expert care in a dedicated setting.

The Pathways Palliative Care Program provides relief from pain, symptoms, and stress for those living with serious illness. Our team—comprised of doctors, nurses, and specialists—works closely with patients and their primary care providers to offer personalized support, counseling, and guidance. Focused on improving quality of life for both patients and their families, palliative care can be provided at any age or stage of illness, alongside curative treatments.







A Century of Music: The Steinway at Pathways

The grand piano gracing the Great Room at our Inpatient Care Center is no ordinary instrument—it's a 1920 Steinway & Sons Model A, lovingly restored and generously gifted to Pathways by anonymous donors.

With deep roots in northern Colorado, this piano was originally cared for by three generations of the Woods family, starting with Carlton Woods in the early 1900s. His son Charles, and later his grandson Joe, continued the family legacy of piano tuning and care.

In 2021, Joe Woods led a full restoration of the century-old Steinway, preserving its original ivory keys and restoring every detail. Today, the piano fills our space with music and warmth, thanks to the talents of visiting musicians and the dedication of all who made this gift possible.

PATHWAYS 2024 HIGHLIGHTS

Volunteer Spotlight: Byron Laws

Byron Laws is one of over 150 dedicated Pathways volunteers, bringing compassion and a deep sense of purpose to his work. A U.S. Air Force veteran, Byron was inspired to volunteer after studying to become a death doula and reflecting on his own life experiences—including the early loss of his father.

At Pathways, Byron serves as part of the We Honor Veterans group, offering companionship and support to fellow veterans in hospice care. From bedside ceremonies to simply sitting vigil, Byron finds deep meaning in honoring those who've served.

"Being a volunteer helps me support others while learning more about myself," he shares. "It's about showing up, listening, and being present."

We're incredibly grateful for Byron and all of our volunteers who play a vital role in the care we provide.





A Vintage Affair Raises \$45,000 for Grief Support

Thank you to everyone who made A Vintage Affair such a memorable and meaningful evening! With your generosity, we raised over \$45,000 to support Pathways' Grief and Loss program, helping individuals and families through some of life's most difficult moments.

A special thank you to our event sponsors—your support made this evening possible and brought our community together in a powerful way.





OUR MISSION

Honoring every moment of life with compassion, dignity, and expertise.

OUR VISION

Pathways is committed to be the region's preferred provider of hospice services through excellent patient care in all settings and comprehensive grief support. We educate about end-of-life care, partner with caregivers, remain good financial stewards, grow to meet our community's needs, and strive to be an employer of choice.

OUR VALUES

We honor life through compassion, respect, integrity, excellence and stewardship.

MAIN CAMPUS

305 Carpenter Road Fort Collins, CO 80525 (970) 663-3500

INPATIENT CARE CENTER

317 Carpenter Road Fort Collins, CO 80525 (970) 663-3500

GREELEY CAMPUS

4075 W. 11th St Greeley, CO 80634 (970) 356-4090

Pathways is the oldest and largest community-based nonprofit hospice provider in northern Colorado, a 501(c)3 Organization (84-0782874)

www.pathways-care.org