



2023
ANNUAL REPORT
TO THE COMMUNITY

LETTER FROM OUR PRESIDENT & BOARD CHAIR

From the Board Chair and President of Pathways

In 2023, we were thankful to have you and other supporters who have helped us with the accomplishments and impacts made by Pathways.

Our mission is to honor every moment of life with compassion, dignity, and expertise. We do this through compassion, respect, integrity, excellence, and stewardship and, by providing comprehensive care in Larimer and Weld Counties for those who have an advanced medical condition, serious illness and those who are grieving.

Pathways is comprised of 130 team members, more than 150 volunteers and Board members who are all committed to building on our existing strengths and also growing our services.

A few highlights of our 2023 advances include:

- We fully-opened the Pathways Inpatient Care Center, making 12-beds now available to our most acutely ill patients.
- We achieved re-accreditation by the Accreditation Commission for Healthcare (ACHC) in hospice, palliative and inpatient care - reflecting the exceptional level of care provided by our professional staff and volunteers.
- We provided more than 11,500 of volunteer support hours to patients and their loved ones.
- The annual "A Vintage Affair" event raised more than \$30,000 to support the grief and loss counseling program.

Your belief in our mission shows your commitment to our community and your support helps us to make compassionate care the focus of our work.

We are pleased to share with you our annual report and encourage you to read more about how we have impacted the lives of those in our community in 2023. We will continue to grow our services in 2024, to meet the needs of anyone in need.

Thank you all for what you do to bring quality, compassionate end-of-life care to those who count on us every day.

Sincerely,



Evan Hyatt President



Karen R. Danson

Karen Dawson Chair, Board of Directors

2023 CARE STATISTICS & FINANCIAL HIGHLIGHTS

TOTAL PATIENTS 2,323

HOSPICE CARE 1,691

PALLIATIVE CARE 632

> **TOTAL VOLUNTEERS** 150

TOTAL VOLUNTEER HOURS 11,350

Pathways provides high-quality, life-enhancing hospice and palliative care services for patients with a lifelimiting illness or terminal diagnosis. We offer patients and families more options and more control about how they want to manage their illness and their day-to-day lives, allowing them to enjoy more from life.

Our grief counselors have supported a total of 396 patients/families/general public/community. These grief sessions were tailored to newly bereaved individuals; bereaved parents; kids, teens, and adults; families; and widowed persons. Sessions took place at our Pathways for Grief & Loss counseling center, which has rooms that are designed and furnished for specific classes, age groups, and therapies.

In 2023, Pathways provided care to over

2,300 PATIENTS

REVENUE AND EXPENSES

Our work is guided by our not-for-profit mission to put people before profits. We frame all decisions, strategies, personnel, programs and community outreach with the single focus on what is best for patients and families. Our service to the community includes providing hospice and palliative care to those in need and no ability to pay.



PATHWAYS 2023 HIGHLIGHTS



PATHWAYS WELCOMED EVAN HYATT AS NEW PRESIDENT

Pathways, a leading provider of hospice and palliative care services, proudly announced the appointment of Evan Hyatt as its new President. Hyatt, who had previously served as CEO/President of Pathways from 2008 to 2016, rejoined the organization following his role as Vice President of Marketing and Development at Care Synergy.

With over 18 years of dedicated experience in hospice and palliative care, Hyatt brought a wealth of knowledge and expertise to his new position. His journey with Pathways began in 2001 as a Marketing Manager when the organization was known

as Hospice of Larimer County. After his tenure with Pathways, Hyatt held significant leadership roles at Kaiser Permanente and Banner Hospice before rejoining Care Synergy in 2019.

In his role as President, Hyatt oversees the day-to-day operations of Pathways and collaborates closely with the Board of Directors to steer the organization's mission, strategic objectives, and growth initiatives.

"I am both excited and humbled to return to Pathways as President," shared Hyatt. "I look forward to working alongside the excellent teams of caregivers and support staff here at Pathways to fulfill our mission to the community."



LAWRENCE CECIL: NAVY VETERAN CELEBRATED 100TH BIRTHDAY

U.S. Navy veteran Lawrence (Larry) Cecil celebrated his 100th birthday on March 6 with family and friends at Centre Avenue Health and Rehab in Fort Collins. A Lieutenant Commander and pilot near the end of WWII, Larry made 103 aircraft carrier landings during his time in the Navy while hunting down German submarines. Following the war, Larry continued to fly in the reserves.

As a resident at Centre Avenue and a patient under the care of Pathways, Larry received special recognition through the We Honor Veterans program at Pathways. Bart Bartholomew, a veteran of the Vietnam War and volunteer for Pathways, presented Larry with the Pathways Veteran Recognition award.

Larry passed peacefully on April 7 surrounded by family. Throughout his life, he kept many small books in which he recorded what he called "Pringles" – unexplainable or serendipitous everyday events. In his last few years, Larry often remarked, "When I reach 100, I'm going to march out of here!"

EXPANDING SERVICES: PATHWAYS INPATIENT CARE CENTER OPENS ALL ROOMS TO SERVE MORE PATIENTS

The Pathways Hospice Inpatient Care Center (PICC) celebrated its grand opening with a ribbon-cutting ceremony in July 2022, aiming to address the most acute needs of patients and their families at the end of life.

Initially, the 15,000-square-foot facility unveiled six beds to the community. However, as the demand for additional beds surged, Pathways responded by opening all 12 beds within the facility, ensuring that it operates at full capacity.

Situated on the east end of the Pathways campus along Carpenter Road, between Fort Collins and Loveland, the PICC stands as a testament to compassion and care. Its design, featuring a semi-circle facing north to symbolize the circle of life, emphasizes the importance of holistic support during challenging times.

The facility boasts amenities tailored to cater to the needs of patients and families, including a spacious communal kitchen for shared meals, serene gardens and walkways blending indoor and outdoor spaces, skylights and ample windows for natural light,

and a non-denominational chapel for quiet reflection. Notably, outdoor features such as a walking Labyrinth provide additional opportunities for contemplation.

Each of the twelve rooms is generously sized to accommodate groups of visitors, with provisions for up to three guests to stay overnight and utilize the communal kitchen. This facility replaces the previous six-bed hospice center at McKee Medical Center, addressing the limitations of space experienced in 2020, where one out of every four days saw the center at full capacity.

As the sole stand-alone, inpatient hospice facility in northern Colorado, the PICC extends its services not only to local residents but also extends a warm welcome to patients from the State's eastern plains, Wyoming, Nebraska, and Kansas.

The Pathways Hospice Inpatient Care Center represents a beacon of hope and comfort for individuals facing life's most challenging transitions, embodying Pathways' commitment to compassionate end-of-life care.





21ST ANNUAL A VINTAGE AFFAIR RAISED OVER \$50,000 FOR PATHWAYS GRIEF AND LOSS PROGRAM

The 21st annual A Vintage Affair (AVA), presented by Wilbur's Total Beverage, was hailed as a resounding success, with attendees numbering over 200 and proceeds exceeding \$50,000 for the Pathways Grief and Loss Program.

Expressing gratitude to all who contributed to the event's success, organizers emphasized the significant impact of AVA's fundraising efforts. The revenue generated will directly support grief and creative therapies aimed at assisting adults and children in navigating the complex and overwhelming emotions associated with losing a loved one.

For those unable to attend this year's event, organizers reassure that future opportunities to participate in A Vintage Affair will be forthcoming. Stay tuned for updates on A Vintage Affair 2024, as the community is invited to join in supporting this meaningful cause.





EXPLORING AGING AND BEREAVEMENT: A JOURNEY WITH THE FAST FORWARD DOCUMENTARY

As part of our bereavement support for the community, the Fast Forward Documentary took viewers on a poignant journey. Attendees witnessed four millennials and their parents donning MIT-produced "aging empathy suits" as they traversed time. With the guidance of professional makeup artists, they explored the complexities of aging, from realizations to conversations, to mindset shifts essential for successful aging. Following the film, a discussion ensued, accompanied by light refreshments courtesy of AmazingCare. This invaluable community event was made possible by the Sharing the Care Campaign of Northern Colorado and the Health District of Northern Larimer County, with gratitude extended to Pathways for hosting.

DREAM QUILTERS MAKE LOVING IMPACT AT PATHWAYS INPATIENT CARE CENTER

A remarkable group of volunteers, known as the Dream Quilters, has been making a profound impact at the new Pathways Inpatient Care Center, leaving behind a legacy of comfort and compassion.

Led by Lauri Dykstra and Nancy Cole, the Dream Quilters consist of nearly 60 dedicated individuals who generously volunteer their skills, time, and energy to create quilts for every patient at the Care Center. Producing an impressive 30 to 40 quilts per month, each measuring 60 by 75 inches, the group ensures that every bed in the 12-bed Care Center is adorned with a handmade quilt upon the arrival of a patient.

The tradition continues even after a patient's passing, as the quilt becomes a cherished keepsake for the family and friends to treasure, serving as a tangible memory of their loved one.

Lauri Dykstra, a retired manager from Safeway in Fort Collins, initiated the endeavor, seeking purposeful work during retirement. "We do what we do for the pleasure we gain knowing we bring comfort to others in their time of grief," Lauri expressed, reflecting on the group's motivation.

What began as a small group of friends making quilts for Poudre Valley Hospital blossomed into a community effort, with generous





donations of fabric pouring in from various sources, including the Northern Colorado Quilters Guild, which contributed an entire truckload of fabric.

Nancy Cole, inspired by the opportunity to channel her skills into a meaningful cause, joined the effort after her mother's passing. "I knew my skills could be put to work and do what I loved, a perfect match," Nancy shared.

The process involves volunteers creating quilt tops, while Nancy and her team handle the purchase of batting, funded through donations and sales of other quilts. Each quilt represents a \$250 donation to Pathways, with volunteers supporting their efforts through fundraising activities.

Experience the heartwarming story of these dedicated volunteers in our YouTube video showcasing their remarkable contributions: https://bit.ly/PathwaysQuilters





OUR MISSION

Honoring every moment of life with compassion, dignity, and expertise.

OUR VISION

Pathways is committed to be the region's preferred provider of hospice services through excellent patient care in all settings and comprehensive grief support. We educate about end-of-life care, partner with caregivers, remain good financial stewards, grow to meet our community's needs, and strive to be an employer of choice.

OUR VALUES

We honor life through compassion, respect, integrity, excellence and stewardship.

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The oldest and largest community-based nonprofit hospice provider in northern Colorado, a 501(c)3 Organization (84-0782874)