



Pathways ®

2022
ANNUAL REPORT
TO THE COMMUNITY

LETTER FROM OUR PRESIDENT & BOARD CHAIR

Thank you for being an important part of our mission of honoring every moment of life with compassion, dignity and expertise.

In 2022, we were so thankful to have you and other supporters helping us navigate what will hopefully be the final year of the pandemic. Your belief in our mission shows your commitment to our community and, your support helps us to make compassionate care the focus of our work.

In 2022, we worked to fulfill our mission by adding to our existing strengths and growing new capabilities – with your help. We are pleased to share with you our Annual Report for 2022.

A few highlights of the things we accomplished in 2022 include:

- Pathways Opened the Hospice Inpatient Care Center – the only stand-alone hospice inpatient care center in northern Colorado
- Pathways adopted a new mission statement to better reflect the services we are providing to our communities
- The 20th Annual “A Vintage Affair” event raised more than \$60,000 to support the Inpatient Care Center

While we will continue to face challenges, we have much to look forward to as we continue our mission. Our commitment to providing the highest quality end-of-life care for all in need will not change as we continue reaching even more patients and families with hospice and palliative care and grief and loss counseling.

Please read more in this annual report about how we have impacted the lives of those in our community in 2022. We thank you for your generous support and continued trust in Pathways.



A handwritten signature in black ink that reads "Evan Hyatt".

Evan Hyatt
President



A handwritten signature in black ink that reads "Karen R. Dawson".

Karen Dawson
Chair, Board of Directors

2022 CARE STATISTICS & FINANCIAL HIGHLIGHTS

TOTAL PATIENTS
2,234

HOSPICE CARE
1,639

PALLIATIVE CARE
595

TOTAL VOLUNTEERS
145

TOTAL VOLUNTEER HOURS
14,697

Pathways provides high-quality, life-enhancing hospice and palliative care services for patients with a life-limiting illness or terminal diagnosis. We offer patients and families more options and more control about how they want to manage their illness and their day-to-day lives, allowing them to enjoy more from life.

Our grief counselors also coordinated 3,635 counseling hours in which 688 individuals participated. These group sessions were tailored to newly bereaved individuals; bereaved parents; kids, teens, and adults; families; and widowed persons. Sessions took place at our Pathways for Grief & Loss counseling center, which has rooms that are designed and furnished for specific classes, age groups, and therapies.

In 2022, Pathways provided care to over
2,200 PATIENTS

REVENUE AND EXPENSES

Our work is guided by our not-for-profit mission to put people before profits. We frame all decisions, strategies, personnel, programs and community outreach with the single focus on what is best for patients and families. Our service to the community includes providing hospice and palliative care to those in need and no ability to pay.



PATHWAYS 2022 HIGHLIGHTS



PATHWAYS ADOPTS NEW MISSION STATEMENT

In 2022, Pathways adopted a new mission statement to better reflect the organization's work in the community as they grow their services and reach an increased number of residents in northern Colorado.

Pathways mission statement is now:

Honoring every moment of life with compassion, dignity, and expertise.

To fulfill its mission, Pathways has offices located in both Larimer and Weld counties, adding to its abilities to provide a full continuum of care for individuals living in Fort Collins, Loveland, Greeley, and Windsor and all surrounding areas.

From its beginnings in 1978, when a group of nurses came together in Loveland to voluntarily care for a friend in the final months of her life, Pathways has been caring for northern Colorado residents regardless of financial circumstance.

PATHWAYS SCORES ABOVE OTHER HOSPICE PROVIDERS IN NORTHERN COLORADO ON MEDICARE CAHPS SURVEY

The quality of patient care that hospices provide to patients and families can vary. Therefore, The Centers for Medicare & Medicaid Services (CMS), the federal agency that runs the Medicare program, created Hospice Compare to present patients, family members, and health care providers with data on quality measures reported on each provider.

Hospice Compare reports information on patient caregiver experiences from hospices across the nation allowing anyone to compare a hospice's scores to national survey scores.

The Consumer Assessment of Healthcare Providers and Systems, or CAHPS, Survey is a national survey that scores patient caregiver experiences with hospice care on important measures.

Those measures include how well the hospice communicated with the family, treated the patient with respect, and how they rated the hospice overall, amongst others.

On a consistent basis, Pathways scores above all other providers in northern Colorado on all eight areas measured by CMS. For more information visit www.medicare.gov/care-compare/



PATHWAYS OPENS STAND-ALONE HOSPICE INPATIENT CARE CENTER

The Pathways Hospice Inpatient Care Center (PICC) celebrated its grand opening with a ribbon cutting ceremony on July 23 and a public open house on July 25, 2022.

The ribbon cutting ceremony included donors, elected officials and staff of Pathways speaking about the impact the new facility will have on the community and, the open house welcomed more than 250 community members into the building for a tour before any patients were admitted.

The 15,000-square-foot facility opened with twelve beds, though it has the capacity to expand to eighteen when needed. The population of those 65 and older in Larimer County alone is expected to grow by 140% within the next 20 years. The PICC is the only stand-alone, inpatient hospice facility in northern Colorado and, will serve not only local residents but will welcome patients from the State's eastern plains, Wyoming, Nebraska, and Kansas.

Each of the twelve rooms is large enough to accommodate groups of visitors and allows up to three guests to stay overnight and use a communal kitchen. The facility is a replacement for the previous six-bed hospice center at McKee Medical Center, which had limited space with one out of every four days totally full in 2020.

The PICC was constructed on the east end of the Pathways campus along Carpenter Road between Fort Collins and Loveland. The new facility is built in a semi-circle facing north to simulate the circle of life. Included in the building, to care for patients and families, is also a large, communal kitchen for families to prepare and eat meals together, gardens and walkways to blend the indoor and outdoor spaces, skylights and ample windows, a non-denominational chapel and other areas for quiet reflection – including an outdoor, walking Labyrinth and two rooms especially equipped with negative pressure ventilation allowing for safe care of patients with COVID-19 and other infectious respiratory diseases

Karen Dawson, Chair of the Board of Directors for Pathways, thanked everyone that came out to celebrate the opening of the facility, saying that this is among her list of career accomplishments that make her the proudest.

“I cannot tell you how many years have gone into the discussion, the hopes and the dreams for this to become a reality,” she said. “This wonderful facility is an important addition to the continuum of care for the residents of Larimer and Weld counties.”



SHARI VINES CREATES “HARMONY OF HEARTS” FOR THE PATHWAYS INPATIENT CARE CENTER

Loveland artist, Shari Vines, created an inspiring sculpture to be placed at the new Pathways Inpatient Care Center. “Harmony of Hearts” greets everyone as they arrive at the new stand-alone, state-of-the-art, hospice inpatient care center. Commissioned to craft a three-dimensional piece that is representative the Pathways logo but, also contemporary and abstract, Vines put her experience as a long-time employee of the corporate tech world to good use.

“Even though being an artist is a very right-brained process of creativity, I typically state with the heavily left-brained process of research,” explains Vines. Vines met, personally, with the people who do the work of Pathways, asking them why they do it and what keeps them there.

The name of the piece – Harmony of Hearts – speaks to the connections made between Pathways and everyone the organization touches. “We’re all brought together for a reason; we’re connected for reasons we may never understand,” states Vines.



20TH ANNUAL “A VINTAGE AFFAIR” RAISES MORE THAN \$60,000 FOR THE PATHWAYS INPATIENT CARE CENTER

The 20th annual A Vintage Affair (AVA), presented by Wilbur’s Total Beverage, was a tremendous success. Over 200 people attended A Vintage Affair, raising more than \$60,000 for the Pathways Inpatient Care Center.

Revenue from AVA will go towards the \$8 million capital campaign for the Pathways Inpatient Care Center.



HEATHER STORTEBOOM PROVIDES THE GIFT OF BEAUTY TO THOSE AT END-OF-LIFE

Even though she has a background in soil and crop sciences as a one-time Affiliate Faculty member at Colorado State University, Heather Storteboom will share with you that she had very little gardening experience.

Which is why it may seem odd that Heather has started her own non-profit organization, Secret Garden, to provide fresh flower bouquets to patients and families at Pathways amongst others.

Nearly nine years ago, Heather and her husband purchased a home with beautifully developed flower gardens. In fact, they purchased the home primarily for the gardens.

“It all started in the garden,” explains Heather. “That love for gardening has now turned into a passion for growing and designing with flowers and sharing that beauty with others. My hope is that the beauty and therapeutic benefits of the garden can reach many people regardless of their circumstances.”

At the time they purchased the house with many gardens, Heather and her husband were both grieving. Her husband had lost a young friend to cancer and the family experienced a miscarriage

However, when spring returned this brought a big change in their lives. With the re-birth of the gardens in the spring, Heather started learning everything about gardening. “The garden taught me to become a gardener,” stated Heather.

As her interest grew, Heather took courses about flower farming, networked with other flower farmers and learned all she could find about gardening and flower farming. She learned about floral design which led to ideas of starting her own floral business.



As with many ideas and plans all of us had at the beginning of 2020, the COVID-19 pandemic put much of things on hold for Heather and her family. In addition, the pandemic brought loneliness.

To break the loneliness for herself, her family and others she began taking flowers to a senior living facility in her neighborhood. Sharing this experience with her children – Heather strives to teach them motivation, focus on service, and working with flowers with intention.

As the pandemic lessened, Heather felt motivated to grow more flowers and reach more people. Still, sharing flowers with the entire community was a big task so, she focused on working with elderly and those who are grieving. It was a friend who recommended she reach out to Pathways. Heather felt connected with the idea of hospice care and grief counseling; supporting Pathways seemed like a natural fit.

Heather grows flowers at both her home garden and in her church garden. As her contributions to Pathways grew, she has expanded her network for donations of flowers from local farmers and gardeners. Volunteers joined her in the community garden on Monday evenings throughout the summer to make bouquets together.

All of this has led to the secret garden providing 30 to 60 bouquets per week to Pathways along with additional bouquets to senior living communities.

“Whether it is the hands that grow, arrange, gift or receive, I hope all the participants in the process get a taste of the beauty, peace and life found in the garden,” added Heather.

To learn more about Secret Garden and Heather’s efforts to bring joy to the people she touches with her flowers, please her website and follow her on social media.

www.secretgardencolorado.com

www.instagram.com/secretgardencolorado

<https://www.linkedin.com/in/heather-storteboom-bb4bb2b9>





OUR MISSION

Honoring every moment of life with compassion, dignity, and expertise.

OUR VISION

Pathways is committed to be the region's preferred provider of hospice services through excellent patient care in all settings and comprehensive grief support. We educate about end-of-life care, partner with caregivers, remain good financial stewards, grow to meet our community's needs, and strive to be an employer of choice.

OUR VALUES

We honor life through compassion, respect, integrity, excellence and stewardship.

Main Campus
305 Carpenter Road
Fort Collins, CO 80525
(970) 663-3500
www.pathways-care.org

Inpatient Care Center
317 Carpenter Road
Fort Collins, CO 80525
(970) 663-3500

Greeley Campus
4075 W. 11th St
Greeley, CO 80634
(970) 356-4090

The oldest and largest community-based nonprofit hospice provider in northern Colorado, a 501(c)3 Organization (84-0782874)